

Connection of Utilities

During your moving process you may have to make arrangements for the connections of your utilities. When doing so you will be required to have your Block and Parcel number and copy of your Lease Agreement. The block and parcel number should be listed on your lease agreement.

ELECTRICITY

Caribbean Utilities Company, Ltd. (CUC)

457 North Sound Road

PO Box 38, Grand Cayman KY1-1101

Tel: (345) 949-4300

Customer Service Fax: (345) 945-1218

Customer Service Email: service@cuc.ky

Go online for an application form : www.cuc-cayman.com

For non-Caymanian citizens: The amount is CI\$100 per bedroom for residential accounts; CI\$100 per bedroom for condos/apartments less than 1,100 sq. ft.; and CI\$500 for condos/apartments over 1,100 sq. ft.

You must go to the North Sound office or Westshore Plaza office to sign an agreement form and pay your deposit. A copy of the lease and picture ID are required.

WATER - If you are renting an apartment, the water bill must be in the landlord's name, however, a duplicate bill will be sent to you directly for payment. Platinum Property Management will fill out your application for you which will instruct them to send you your copy of the bill. Depending of which property you choice we may ask you for a water deposit.

Of the two water companies, Cayman Water serves the Seven Mile Beach and West Bay areas, while the Water Authority serves the rest of Grand Cayman.

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|--------------------------------|-----------------------|
| Cayman Water Company | (345) 945-4277 |
| Water Authority -Cayman | (345) 949-6352 |

Platinum Property Management & Realty
P.O. Box 31216 Grand Cayman KY1-1205
Tel: 345.945.1114 Fax: 345.945.3686
Email: platinum@candw.ky

PHONE & INTERNET

The installation schedule for getting your residential line installed varies from 5-15 business days.

When you sign up for mobile service, be sure to inquire about roaming services and applicable rates if you plan to do a lot of travelling and use your phone while you are away. All providers offer roaming so that people can reach you on your local cellular phone number while you are abroad.

Before you rely on using your existing phone in Cayman, it is advisable to check that it is compatible with the Islands' networks. In most instances, you should be able to insert a new SIM card, turn the phone on and use it. You can call your home provider and ask if your phone works in the Cayman Islands. If not, you can easily buy a new phone on-Island for a reasonable price.

All four providers listed below offer broadband internet service.

Cellular mobile internet service, which provides access to mobile email, web-browsing and online updates using a mobile phone or PDA, is also available from LIME and Digicel. In addition, all mobile providers offer PC cards, which give full mobile internet service on a laptop computer. Visit local mobile providers' stores or websites for details.

LIME

Galleria Plaza, West Bay Road or Anderson Square, George Town

Tel: (345) 949 7800, Customer Care: 811

Directory Assistance: 411

Email: cs@candw.ky

www.time4lime.com

Open Monday-Saturday, 9am-6pm

Anderson Square, Downtown George Town

Open Monday-Saturday, 8.15am-5pm

Digicel

Cayman Financial Center

3rd Fl, 36A Dr. Roy's Drive, 3rd Floor,

George Town, Grand Cayman

or Suite 3106, 45 Market Street

Gardenia Court, Camana Bay

Corporate office: (345) 623 3444

Customer Care from Digicel mobile: 100

Customer Care (while roaming): (345) 326 0000 (voicemail) or 623 3444 (help)

Email: caycustomercare@digicelgroup.com

TeleCayman

Corporate Centre, 4th Floor, Hospital Road

Tel: (345) 769 1000 Fax: (345) 769 0999

Email: ask@telecayman.com

WestTel

Governors Square, West Bay Road

Tel: (345) 745 5555 Fax: (345) 743 3333

Email: info@westtel.ky

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